



TileSW Newsletter

Timor-Leste Electronic Single Window Project Newsletter

Issue 1, December 2022



The National Conference on Timor-Leste Electronic Single Window enjoyed the presence of the Minister of Finance, Vice-President of Commission D of the National Parliament, Vice-Minister of Finance, UN Resident Coordinator, UNCTAD/ASYCUDA Regional Coordinator for Asia, Customs Commissioner, Representative of RAEOA president, and Government Agencies.

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Government Resolution on Timor-Leste Electronic Single Window

The National Single Window Resolution (24/2017) passed by the Cabinet on 17 May 2017 sets ASYCUDAWorld as the platform to develop the Timor-Leste Electronic Single Window System. The project was signed between UNCTAD and the Commissioner of Customs representing the Government of Timor-Leste on 11 and 13 December 2019 respectively.

OGAs onboard



Signing of Technical Cooperation between TradInvest Timor-Leste & Customs Authority on 17 Sept, 2020



TradInvest Timor-Leste

GO-LIVE on 01 February 2021, Benefits:

- Reduction of Time
- Reduction of Movements
- Reduction of Paper use
- Reduction of Delay and Cost



Signing of Technical Cooperation between National Ozone Unit & Customs Authority on 30 Sept, 2021



National Ozone Unit

GO-LIVE on 30 September 2021, Benefits:

- Better control on importation versus authorized quota
- Protection environment
- Compliance with UNEP regulation



Inauguration of Tibar Bay Port on 30 Nov, 2022 by H.E President of TL and H.E Prime Minister of TL



APORTIL, I.P and TPSA

GO-LIVE on 26 August 2021 and 30 September 2022 respectively. Benefits:

- Enhanced control of Cargo exiting port



Signing of Technical Cooperation between SAMES, I.P & Customs Authority on 27 Nov. 2021



SAMES, I.P

GO-LIVE on 26 August 2021, Benefits:

- Reduction Cost for the government
- Reduction of Time
- Reduction of movements / Reduction of CO2 emission
- Accurate data



Signing of Technical Cooperation between National Directorate of External Trade & CA on 27 Sept, 2021



National Directorate for External Trade

GO-LIVE on 01 March 2022, Benefits:

- Better and Excellent cooperation between MTCI/DNCE, DNTT and CA
- Better control on vehicle importation, no more loophole
- Safer country



Signing of Technical Cooperation DNTT & Customs Authority on 17 June, 2022



National Directorate Land Transport

GO-LIVE on 05 April 2022, Benefits:

- Better and Excellent cooperation between MTCI/DNCE, DNTT and CA
- Better control on vehicle importation, no more loophole
- Safer country



National Directorate of Quarantine & Biosecurity

GO-LIVE on 15 July 2022, Benefits:

- Reduction of Time
- Reduction of movements/Reduction of CO2 emission



Customs Authority

GO-LIVE on 05 April 2022, Benefits:

- Better and Excellent cooperation between MTCI/DNCE, DNTT and CA
- Safer country

Activities in Progress

OGAs that are still in Progress



Ministry of Health

The Ministry of Health is issuing different licenses under the Directorate of Licensing. The Drug Registration and Import Authorization is done by the National Directorate of Pharmacy and Medicines. Current status:

- Development of the modules completed, tested, and deployed already on the test server for training;
- Training of the relevant stakeholders ongoing (Ministry of Health staff, Customs Broker, Importers)



PIT of TileSW project presented a demo on the module for Licensing Cabinet of MoH in the TileSW system.



Training of Ministry of Health staff on Import clearance process for Medicine and Medical equipment



A.T.T.L

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Tax Authority of Ministry of Finance

Currently, there is no system interface between Tax Department and Customs Authority systems. There is a need to develop the interface to receive Taxpayers Registration Information electronically into ASYCUDAWorld. Also, Customs Authority should send debt information to Tax Department for updating the Taxpayers Accounts and Tax Department to send the issued Tax Clearance Certificate (DIVIDAS) to Customs Authority. Current status:

- Development and testing for the interfacing of the two systems (ASYCUDAWorld and SIGTAS) are in progress.

Potential OGAs to be onboard with TileSW

Ministry of Foreign Affairs and Cooperation

This Ministry is responsible for managing diplomatic exemptions in compliance with:

- The Vienna Convention of April 18, 1961, on Diplomatic Affairs and the Vienna Convention of April 24, 1963, on Consular Affairs, as ratified by National Parliament Resolution No. 24/2003;
- The Convention on the Privileges of the United Nations;
- The Convention on the privileges and immunities of Specialized Agencies of the United Nations.



ANPM-National Petroleum and Minerals Authority of Timor-Leste



The Autoridade Nacional do Petróleo e Minerais (ANPM) is the government authority whose responsibility is to supervise and regulate the exploration, development, production, transportation, and distribution of petroleum, natural gas resources, and minerals.

Interfacing of the ANPM and TileSW systems shall assist in the regulation of petroleum and petroleum products by putting system controls on licensing, authorization, and free circulation processes.



Transit Unit of the National Police of Timor-Leste

PNTL is responsible to Regulate foreign registered Motor Vehicles and Motor Cycles entering/exiting the territory of Timor-Leste. PNTL has an inbuilt system thus, the application, processing, and approval of authorization at the border of entry is done through the system. The proposal to interface the PNTL system with TileSW shall provide real-time information to Customs Authority to:

- Take action for vehicles never crossing back the border. Collection of duties and taxes is the responsibility of Customs, therefore the information from the PNTL system to the Customs system regarding motor vehicles and motorcycles shall assist Customs Authority in the enforcement of government revenues
- Complement the MoU between the Customs Authority of Timor-Leste and the Directorate of Customs and Excise of Indonesia regarding the exchange of information on cross-border vehicles

The National Conference on Timor-Leste Electronic Single

On 17 June 2022, the National Conference on Timor-Leste Electronic Single Window was held in City8 hotel, Has Laran, Manleuna, Dili. The conference enjoyed the presence of the Minister of Finance, Vice-President of Commission D of the National Parliament, Vice-Minister of Finance, UN Resident Coordinator, UNCTAD/ASYCUDA Regional Coordinator for Asia, Customs Commissioner, Representative of RAEOA president, Diplomatic Corps, Development Partners, and Government Agencies. The theme of the conference and workshop was **"Making trade easier, faster, and cheaper in a more transparent, predictable & competitive trade environment"**.



Minister of Finance H.E Rui Augusto Gomes Delivering a speech during the National Conference on TileSW

In light of the benefits offered by the Implementation of the National Electronic Single Window, H.E Minister of Finance commended all government ministries, and agencies that have, to date, implemented the scheme and further urged all remaining relevant ministries and agencies to actively collaborate, and be engaged, to expedite the implementation of this system to facilitate their processes.

The fruits of our domestic collective efforts in this process enabled reliable and efficient systems connectivity and inter-operability, which would, in turn, undoubtedly contribute significantly to the ongoing Timor-Leste's desire to increase its competitiveness in both regional and global trade. Modernizing international trade processes through TileSW will not only improve other states revenue but will also create an improved economic environment for more foreign investment, given the strategic location of Timor-Leste the region.

H.E Minister of Finance further emphasized that, despite numerous challenges and limitations encountered in the implementation of Single Window, the Timor-Leste government will continually embrace the Information and technology in this growing digitalized era, and global best practices in the international trader domain both directly and indirectly through its development partners which in turn would place the country as one of the trading destinations in the region.

Testimonial presentation from OGAs that already used TileSW



Mr. Silveiro Freitas Investment Promotion Manager of TradelInvest Timor-Leste gave his testimonial during the National Conference of TileSW



Mr. Salvador da Costa Pereira National Director of External Trade of MTCL gave his testimonial during the National Conference of TileSW

"All the Implementing OGAs shared the common benefits of using TileSW system which include, amongst others, reduction of papers, reduction of cost/time of doing business, efficient and transparent in clearance processes."



Mr. Luis dos Santos Belo Chief Department of the National Ozone Unit gave his testimonial during the National Conference of TileSW



Mr. Nelson da Costa Correia Director of Procurement of SAMES, I.P gave his testimonial during the National Conference of TileSW

The Workshop on Timor-Leste Electronic Single Window Project

The Workshop session aimed at sensitization the users of the system about the procedures and processes of the Timor-Leste Electronic Single Window system took place on 17 June 2022.

During the workshop, Customs Authority presented the Customs clearance procedure which was followed by an interactive session of the questions and the answers. Stakeholders got the opportunity to raise queries regarding the clearance process and they got answers from the Customs Authority.



The Workshop on Timor-Leste Electronic Single Window enjoyed the presence of the UNCTAD/ASYCUDA Regional Coordinator for Asia, Customs Commissioner, Traders, and Government Agencies.

TileSW Project Steering Committee Meeting (PSC)



Vice Minister of Finance H.E Antonio Freitas chaired the 6th PSC meeting for the Timor-Leste Electronic Single Window (TileSW) project

The TileSW project convenes the Project Steering Committee (PSC) meeting on a quarterly basis. PSC is a 'high-level' committee that provides continuing oversight, policy guidance, coordination, and conflict resolution on behalf of the Government of Timor-Leste during the project implementation phases to ensure the successful implementation of the National Single Window in Timor-Leste. Hence, on Thursday, 16 June 2022, the Vice Minister of Finance, H.E. Antonio Freitas chaired the sixth Project Steering Committee (PSC) meeting for the Timor-Leste Electronic Single Window System powered by UNCTAD ASYCUDA that was held in level 10 of the Ministry of Finance office.

Meeting of the Customs & OGAs Reform and Modernization Committee



One of the forums established to discuss the project's progress is the Customs & OGAs Reform and Modernization Committee. This committee is an essential and integral component for the success, sustainability, and future improvement of the Trade Single Window System for Timor Leste. Hence, on Wednesday, 25 May 2022, Customs Commissioner, Mr. Jose Antonio Fatima Abilio, chaired the second meeting of the Customs & OGAs Reform and Modernization Committee that was held in the Knowledge Center of Customs Authority meeting room.

Preliminary meeting between Customs Authority of Timor-Leste and Directorate General of Customs and Excise of Indonesia via online

