

# Nation Building



The partnership between the government of Timor Leste and UNCTAD coupled with the government's strong commitment to nation building contributes to reliable institutions.



## Timor Leste

### SITUATION

Upon regaining independence in 2002, Timor-Leste quickly sought to put in place essential government institutions and services as part of its nation-building efforts. Challenges persisted due to some changes in Customs Management and Staff. Nonetheless, significant reform initiatives have been put in place to ensure Timor-Leste Customs carries out its mission in line with the international best practice.

### SOLUTION

The Timor Leste government demonstrates long term commitment to develop its institutions. In particular, UNCTAD's ASYCUDA programme support led to a reliable and stable automated customs clearance environment. Overall the automated customs clearance process has been maintained and further improved with no disruptions despite setbacks and difficulties. It has reduced processing time at the port of entry and facilitated the move of cargos, thus contributing to the country's economic growth.

### RESULT

The success of the joint Government-ASYCUDA programme initiatives towards establishing a reliable customs clearance environment in Timor Leste was the result of the commitment by both government officials and leaders as well as ASYCUDA team members. Among the achievements are:

- Implementation of streamlined automated customs system ASYCUDA++ shortly after the country's independence;
- Restoration and maintenance of the online automated customs clearance process under difficult circumstances and a challenging security environment;
- Deployment of ASYCUDAWorld as a core platform of the e-government and national single window system to all key crossing points at the border, Port and Airport.

2

Number of servers recovered by customs officers and members of the national project team during a period of unrest, which helped maintain continuity of the overall customs clearance operations.

“One of the critical areas of Nation Building is the strengthening of the institutions responsible for revenue collections - moving the country away from oil's dependence, thus enabling the young nation to be self-sufficient.”



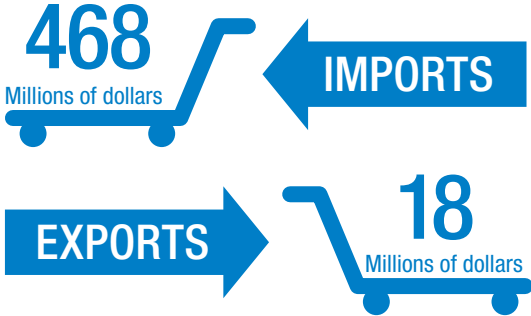
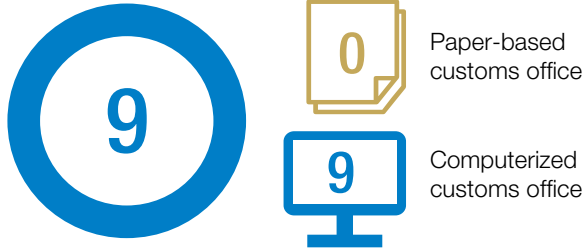
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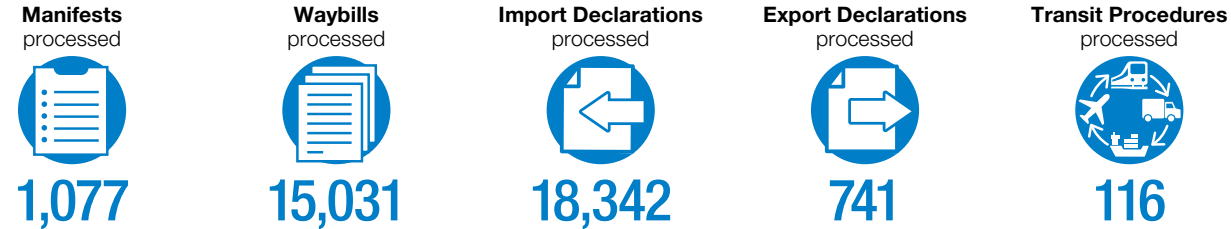
UNITED NATIONS  
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## Size of Project

Total number of customs offices



## 2017 Volume of Activity



## Number of Persons Trained

